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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
SAN FRANCISCO DIVISION

CHRYSTAL L. MILLER, individually and on  
behalf of all others similarly situated,

Plaintiff(s),

v.

ICON PLC, LYNDIA HOLCROFT, DOCS  
GLOBAL, INC., ICON CLINICAL  
RESEARCH LLC, and DOES 1 - 100,

Defendants.

Case No. 3:20-cv-4117

[San Mateo Superior Court Case No. 20-  
CIV-01732]

**DEFENDANT ICON CLINICAL  
RESEARCH LLC'S NOTICE OF  
REMOVAL OF CASE TO FEDERAL  
COURT**

**[28 U.S.C. §§ 1332, 1441, 1446, 1453]**

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**TO THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA, AND TO PLAINTIFF AND HER ATTORNEYS OF RECORD:**

**PLEASE TAKE NOTICE THAT** pursuant to 28 U.S.C. §§ 1332, 1441, 1446, and 1453, Defendant ICON Clinical Research LLC (“ICON Clinical”) hereby removes the above-entitled action from the Superior Court of the State of California, County of San Mateo, to the United States District Court for the Northern District of California. This Court has original subject matter jurisdiction under the Class Action Fairness Act of 2005 (“CAFA”), 28 U.S.C. §§ 1332(d) and 1453, because there are over 100 putative class members, minimum diversity exists and the amount in controversy exceeds \$5,000,000, exclusive of interest and costs.

In support of this removal, ICON Clinical states as follows:

**I. SUMMARY OF COMPLAINT**

1. On April 20, 2020, Plaintiff Chrystal Miller (“Plaintiff” or “Miller”) filed an unverified class action complaint in the Superior Court of the State of California, in and for the County of San Mateo, entitled *Chrystal L. Miller v. ICON plc, Lynda Holcroft, and Does 1 - 100*, Case No. 20-CIV-01732 (“Complaint”). The Complaint alleges five causes of action on behalf of Plaintiff and a putative class under California law: (1) failure to pay overtime wages; (2) failure to provide meal and rest periods; (3) failure to provide accurate, itemized wage statements; (4) failure to timely pay all final wages; and (5) unlawful and unfair business acts and practices. Plaintiff defines the putative class as “[a]ll persons employed in the State of California by Defendant ICON plc as a Clinical Research Associate in any position, including Clinical Research Associate I, Clinical Research Associate II and/or Senior Clinical Research Associate” since April 20, 2016. Compl., ¶ 11.

2. Plaintiff’s action was therefore commenced after the effective date of the Class Action Fairness Act of 2005 (“CAFA”), Pub. L. No. 109-2 (enacted Feb. 18, 2005), codified at 28 U.S.C. §§ 1332(d), 1453 and 1711-1715.

3. On May 22, 2020, Plaintiff caused the Summons, Complaint, Civil Case Cover Sheet, and Certificate Re Complex Case Designation to be served on ICON Clinical and Defendant DOCS Global, Inc. (“DOCS Global”)’s process server by hand. True and correct

1 copies of the Complaint and other documents served therewith are attached as **Exhibit A** and are  
 2 incorporated by reference.

3 4. On April 24, 2020, the superior court issued a Notice of Assignment for All  
 4 Purposes designating the case as complex. A true and correct copy of this notice is attached as  
 5 **Exhibit B** and is incorporated by reference.

6 5. On April 27, 2020, Plaintiff filed two amendments to the Complaint naming ICON  
 7 Clinical and DOCS Global as named defendants. True and correct copies of these amendments  
 8 are attached as **Exhibits C and D** and are incorporated by reference.

9 6. On May 28, 2020, the superior court issued Case Management Order #1. A true  
 10 and correct copy of this case management order is attached as **Exhibit E** and is incorporated by  
 11 reference.

12 7. On May 29, 2020, Plaintiff filed with the superior court proofs of service reflecting  
 13 service of the Summons, Complaint, and other case initiating documents on ICON Clinical and  
 14 DOCS Global. True and correct copies of these proofs of service are attached as **Exhibits F and**  
 15 **G** and are incorporated by reference.

16 8. On June 16, 2020, Plaintiff caused the Case Management Order #1 to be served on  
 17 ICON Clinical and DOCS Global and filed a proof of service with the superior court. A true and  
 18 correct copy of this proof of service is attached as **Exhibit H** and is incorporated by reference.

19 9. On June 18, 2020, ICON Clinical and DOCS Global caused their Answer to the  
 20 Complaint to be filed with the San Mateo Superior Court and served on Plaintiff's counsel. A  
 21 true and correct copy of ICON and DOCS Global's Answer is attached as **Exhibit I** and is  
 22 incorporated by reference.

23 10. Exhibits A through I constitute all the pleadings, process and orders served upon  
 24 or by defendants, or filed, in the superior court action.

## 25 **II. THE REMOVAL IS TIMELY**

26 11. This Notice of Removal is timely in that 28 U.S.C. § 1446(b) requires that a notice  
 27 of removal in a civil action be filed within thirty (30) days after service of the summons and  
 28 complaint. 28 U.S.C. § 1446(b). Plaintiff filed his Complaint in the San Mateo County Superior



1 Court on April 20, 2020. ICON Clinical was served with the Complaint on May 22, 2020. Thirty  
 2 (30) days from May 22, 2020, is June 21, 2020 – a Sunday. Since the removal deadline falls on a  
 3 Sunday, ICON Clinical has until the following court day, *i.e.*, June 22, 2020, to file its Removal.  
 4 *See* Fed. R. Civ. P. 6(a)(1)(C) (providing that if the last day for an act falls on a Saturday, Sunday,  
 5 or legal holiday, “the period continues to run until the end of the next day that is not a Saturday,  
 6 Sunday, or legal holiday”). Because this Removal is filed on or by June 22, 2020, it is timely.

7 12. No previous Notice of Removal has been filed or made with this Court for the  
 8 relief sought.

### 9 **III. DIVERSITY JURISDICTION EXISTS**

#### 10 **A. The Court Has Original Subject Matter Jurisdiction Under CAFA.**

11 13. This lawsuit is one over which this Court has original jurisdiction under 28 U.S.C.  
 12 § 1453 because it is a civil action within the meaning of the Acts of Congress relating to removal  
 13 of class actions. *See* 28 U.S.C. § 1453.

14 14. This action is brought by a putative representative person on behalf of a proposed  
 15 class of individuals identified as “[a]ll persons employed in the State of California by Defendant  
 16 ICON plc as a Clinical Research Associate in any position, including Clinical Research Associate  
 17 I, Clinical Research Associate II and/or Senior Clinical Research Associate (‘Class’) at any time  
 18 commencing on the date four (4) years prior to the filing of the Complaint and through the date of  
 19 trial (the ‘Class Period’).” Compl., ¶ 11. As such, this matter is a purported class action as that  
 20 term is defined in the CAFA, 28 U.S.C. § 1332(d)(1)(B), and 28 U.S.C. § 1453.

21 15. This Court has original subject matter jurisdiction based on diversity of citizenship  
 22 under CAFA because this matter was brought as a class action, diversity of citizenship exists  
 23 between one or more members of the purported class and one or more named defendants, the  
 24 number of proposed class members is 100 or greater, and the amount placed in controversy by  
 25 Plaintiff’s Complaint exceeds, in the aggregate, \$5,000,000, exclusive of interest and costs. 28  
 26 U.S.C. §§ 1332(d)(2), 1453.<sup>1</sup> Removal is therefore proper pursuant to 28 U.S.C. §§ 1441, 1446

27 <sup>1</sup> ICON Clinical does not concede and reserves the right to contest at the appropriate time,  
 28 Plaintiff’s allegations that this action can properly proceed as a class action and/or representative

1 and 1453.

2 **1. Diversity of Citizenship Exists.**

3 16. In order to satisfy CAFA's diversity requirement, a party seeking removal need  
4 only show that minimal diversity exists, such that one putative class member is a citizen of a state  
5 different from that of one defendant. 28 U.S.C. § 1332(d)(2); *United Steel, Paper & Forestry,*  
6 *Rubber, Mfg., Energy, Allied Indus. & Serv. Workers Int'l Union, AFL-CIO, CLC v. Shell Oil*  
7 *Co.*, 602 F.3d 1087, 1090-91 (9th Cir. 2010) (finding that to achieve its purposes, CAFA provides  
8 expanded original diversity jurisdiction for class actions meeting the minimal diversity  
9 requirement set forth in 28 U.S.C. § 1332(d)(2)).

10 **a. Plaintiff Is a Citizen of California.**

11 17. "An individual is a citizen of the state in which he is domiciled . . ." *Boon v.*  
12 *Allstate Ins. Co.*, 229 F. Supp. 2d 1016, 1019 (C.D. Cal. 2002) (citing *Kanter v. Warner-Lambert*  
13 *Co.*, 265 F.3d 853, 857 (9th Cir. 2001)). For purposes of diversity of citizenship jurisdiction,  
14 citizenship is determined by the individual's domicile at the time that the lawsuit is filed.  
15 *Armstrong v. Church of Scientology Int'l*, 243 F.3d 546, 546 (9th Cir. 2000) (citing *Lew v. Moss*,  
16 797 F.2d 747, 750 (9th Cir. 1986)).

17 18. Plaintiff alleges that she is a citizen of the State of California and was employed by  
18 Defendant ICON plc in the State of California from approximately October 9, 2017 until March  
19 19, 2019. Compl., ¶ 5. Plaintiff does not allege that she was a citizen of any state other than  
20 California and there is no indication that Plaintiff is or was a citizen of states other than California  
21 at any time relevant to the Complaint. Thus, Plaintiff was domiciled in the State of California,  
22 and is therefore a citizen of California for purposes of diversity jurisdiction in this matter.

23 **b. ICON Clinical Research LLC Is a Citizen of Delaware and**  
24 **Pennsylvania.**

25 19. Defendant ICON Clinical Research, LLC is a limited liability company, which is  
26 treated the same as unincorporated associations for purposes of citizenship. *See Johnson v.*

27 \_\_\_\_\_  
28 action. ICON Clinical further does not concede that any of Plaintiff's allegations constitute a  
cause of action under applicable California law.

1 *Columbia Props. Anchorage, LP*, 437 F.3d 894, 899 (9th Cir. 2006). “Notwithstanding LLCs’  
 2 corporate traits, however, every circuit that has addressed the question treats them like  
 3 partnerships for purposes of diversity jurisdiction.” *See id.* (citing *Gen. Tech. Applications, Inc.*  
 4 *v. Exro Ltda.*, 388 F.3d 114, 120 (4th Cir. 2004); *GMAC Commercial Credit LLC v. Dillard*  
 5 *Dep’t Stores, Inc.*, 357 F.3d 827, 828-29 (8th Cir. 2004); *Rolling Greens MHP, L.P. v. Comcast*  
 6 *SCH Holdings LLC*, 374 F.3d 1020, 1022 (11th Cir. 2004); *Handelsman v. Bedford Village*  
 7 *Assocs. Ltd P’ship*, 213 F.3d 48, 51 (2d Cir. 2000); *Cosgrove v. Bartolotta*, 150 F.3d 729, 731  
 8 (7th Cir. 1998)).

9         20. Therefore, for purposes of diversity jurisdiction, the corporate citizenship rule does  
 10 not apply to LLCs. *See* 28 U.S.C. § 1332(c). Instead, the Ninth Circuit looks to the citizenship of  
 11 each of the LLC’s members. *See Johnson*, 437 F.3d at 899; *see also Carden v. Arkoma Assocs.*,  
 12 494 U.S. 185, 189 (1990). Consistent with its sister circuits, the Ninth Circuit has held that, like a  
 13 partnership, an LLC is a citizen of every state of which its owners/members are citizens.  
 14 *Johnson*, 437 F.3d at 899; *Lindley Contours, LLC v. AABB Fitness Holdings, Inc.*, 414 Fed.  
 15 App’x 62 (9th Cir. 2011). “If a member of an LLC is a corporation, then the state of  
 16 incorporation and its principal place of business must be shown.” *Carleu v. FCA US LLC*, 2016  
 17 WL 304295, at \*1 (C.D. Cal. Jan. 25, 2016).

18         21. Since April 20, 2020, when Plaintiff commenced this action, ICON Clinical has  
 19 been a Delaware limited liability company, with its principal place of business in North Wales  
 20 Montgomery County, Pennsylvania. The sole member of ICON Clinical since April 20, 2020 has  
 21 been ICON US Holdings, Inc. (“ICON US Holdings”).

22         22. For diversity purposes, “a corporation shall be deemed to be a citizen of any State  
 23 by which it has been incorporated and of the State where it has its principal place of business.”  
 24 28 U.S.C. § 1332(c)(1). ICON US Holdings is, and since the commencement of this action has  
 25 been, a corporation organized and existing under and by virtue of the laws of the State of  
 26 Delaware. Currently and prior to and since the commencement of this action, ICON US Holdings  
 27 has had its corporate headquarters and principal place of business in North Wales Montgomery  
 28 County, Pennsylvania. *Id.*; *see generally Hertz Corp. v. Friend*, 559 U.S. 77, 92-93 (2010) (“We

1 conclude that ‘principal place of business’ is best read as referring to the place where a  
 2 corporation’s officers direct, control, and coordinate the corporation’s activities” and, “in  
 3 practice[,] it should normally be the place where the corporation maintains its headquarters—  
 4 provided that the headquarters is the actual center of direction, control, and coordination, i.e., the  
 5 ‘nerve center.’”). ICON US Holdings’ headquarters and its executive officers have maintained  
 6 their offices in Pennsylvania. These officers have directed, controlled, and coordinated ICON US  
 7 Holdings’ business activities and operations from Pennsylvania. Accordingly, ICON US  
 8 Holdings is a citizen of Delaware and Pennsylvania for the purposes of determining diversity. 28  
 9 U.S.C. § 1332(c)(1).

10 23. Neither ICON Clinical nor ICON US Holdings have been incorporated in  
 11 California and neither has had its headquarters or executive offices based in California.

12 24. Defendants DOCS Global, Inc. and ICON plc also are diverse from Plaintiff  
 13 because DOCS Global is incorporated in New Jersey with its principal place of business in  
 14 Pennsylvania and ICON plc is incorporated in Ireland with its principal place of business in  
 15 Ireland.

16 25. Based on the Complaint, therefore, at least one member of the putative class is a  
 17 citizen of a state different from that of one defendant, as the named Plaintiff is a citizen of  
 18 California, while ICON Clinical is a citizen of Delaware and Pennsylvania. *See* 28 U.S.C. §  
 19 1332(d)(2)(A) (requiring only “minimal diversity” under which “any member of a class of  
 20 plaintiffs is a citizen of a State different from any defendant”). Thus, minimal diversity exists.<sup>2</sup>

21 26. Although Plaintiff has listed 100 fictitiously-named “Doe” defendants, the  
 22 citizenship of these “Doe” defendants is disregarded for purposes of removal. 28 U.S.C.  
 23 § 1441(b)(1) (for purposes of removal, “the citizenship of defendants sued under fictitious names  
 24

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25 <sup>2</sup> Plaintiff has improperly named Lynda Holcroft as an individual defendant. Contrary to  
 26 Plaintiff’s allegations, *see* Compl., ¶ 7, Holcroft is not a “director” of ICON Clinical or any other  
 27 defendant, rather her job title simply includes the word “director.” In addition, Plaintiff  
 28 incorrectly asserts that Holcroft oversaw and monitored the work of CRAs. *Id.* To the contrary,  
 Holcroft lacks any supervisory authority over CRAs, does not oversee their work, and has had no  
 input into ICON Clinical’s classification of CRAs as exempt employees, the policies ICON  
 Clinical has adopted with respect to CRAs, or how ICON Clinical pays CRAs.

1 shall be disregarded”); *Newcombe v. Adolf Coors Co.*, 157 F.3d 686, 690-91 (9th Cir. 1998)  
 2 (same).

3 **2. There Are More Than 100 Putative Class Members.**

4 27. CAFA’s requirement that proposed class membership be no less than 100 (28  
 5 U.S.C. §1332(d)(5)) is satisfied here because the putative class has more than 100 members.  
 6 During the putative class period of April 20, 2016 through the present, ICON Clinical has  
 7 employed at least 110 individuals, including Plaintiff, in the positions of Clinical Research  
 8 Associate I, Clinical Research Associate II, and/or Senior Clinical Research Associate in  
 9 California (collectively, “CRAs”).

10 **3. The Amount-in-Controversy Requirement Is Satisfied.**

11 28. Pursuant to CAFA, the claims of the individual members in a class action are  
 12 aggregated to determine if the amount in controversy exceeds the sum or value of \$5,000,000,  
 13 exclusive of interest and costs. *See* 28 U.S.C. § 1332(d)(6). A removing defendant “must file in  
 14 the federal forum a notice of removal ‘containing a short and plain statement of the grounds for  
 15 removal.’” *Dart Cherokee Basin Operating Co., LLC v. Owens*, 574 U.S. 81, 81 (2014).

16 29. The “defendant’s notice of removal need include only a plausible allegation that  
 17 the amount in controversy exceeds the jurisdictional threshold.” *Dart*, 574 U.S. at 89.  
 18 “[D]efendants do not need to prove to a legal certainty that the amount in controversy  
 19 requirement has been met. Rather, defendants may simply allege or assert that the jurisdictional  
 20 threshold has been met.” *Id.* at 88-89 (quoting H.R.Rep. No. 112–10, p. 16 (2011)); *see also Arias*  
 21 *v. Residence Inn by Marriott*, 936 F.3d 920, 922 (9th Cir. 2019) (“[A] removing defendant’s  
 22 notice of removal need not contain evidentiary submissions but only plausible allegations of the  
 23 jurisdictional elements.”).

24 30. Moreover, the Senate Judiciary Committee’s Report on the final version of CAFA  
 25 makes clear that any doubts regarding the applicability of CAFA should be resolved in favor of  
 26 federal jurisdiction. Sen.Rep. No. 109-14, p. 42 (2005) (“If a federal court is uncertain about  
 27 whether ‘all matters in controversy’ in a purported class action do not in the aggregate exceed the  
 28 sum or value of \$5,000,000, the court should err in favor of exercising jurisdiction over the

1 case.”).

2 31. In assessing the amount in controversy, a court must “assume that the allegations  
3 of the complaint are true and assume that a jury will return a verdict for the plaintiff on all claims  
4 made in the complaint.” *Campbell v. Vitran Exp., Inc.*, 471 F. App’x 646, 648 (9th Cir. 2012)  
5 (citing *Kenneth Rothschild Trust v. Morgan Stanley Dean Witter*, 199 F. Supp. 2d 993, 1001  
6 (C.D. Cal. 2002)). In *Vitran*, the court held that it was proper for a defendant in a putative wage  
7 and hour class action to establish the amount in controversy requirement for purposes of CAFA  
8 by assuming a minimum number of meal and rest period violations per class member per pay  
9 period. 471 Fed. App. at 648. Noting that the plaintiffs alleged that their claims were “typical”  
10 of the other putative class members, the court also found it proper to multiply the plaintiffs’  
11 claimed damages by the number of putative class members in order to meet the amount in  
12 controversy requirement. *Id.* at 649.

13 32. While ICON Clinical denies Plaintiff’s factual allegations and denies that she or  
14 the putative class she purports to represent are entitled to any of the relief Plaintiff has requested  
15 in the Complaint, it is clear that, when the maximum potential value of the claims of Plaintiff and  
16 the putative class members are aggregated, the allegations within Plaintiff’s Complaint put into  
17 controversy an amount in excess of \$5,000,000.<sup>3</sup> *Rhoades v. Progressive Casualty Ins., Co.*, 410  
18 F. App’x 10, 11 (9th Cir. 2010) (“Once the proponent of federal jurisdiction has explained  
19 plausibly how the stakes exceed \$5 million, . . . then the case belongs in federal court unless it is  
20 legally impossible for the plaintiff to recover that much.”) (quoting *Lewis v. Verizon*  
21 *Communications Inc.*, 2010 WL 4645465, 4 (9th Cir. 2010)).

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22  
23 <sup>3</sup> This Notice of Removal discusses the nature and amount of damages placed at issue by  
24 Plaintiff’s Complaint. ICON Clinical’s references to specific damage amounts and its citation to  
25 comparable cases are provided solely for the purpose of establishing that the amount in  
26 controversy is more likely than not in excess of the jurisdictional minimum. ICON Clinical  
27 maintains that each of Plaintiff’s claims is without merit and that ICON Clinical is not liable to  
28 Plaintiff or any putative class member. In addition, ICON Clinical denies that liability or  
damages can be established on a class wide basis. ICON Clinical specifically denies that Plaintiff  
or the putative class have suffered any damages as a result of any act or omission by ICON  
Clinical. No statement or reference contained herein shall constitute an admission of liability or a  
suggestion that Plaintiff will or could actually recover any damages based upon the allegations  
contained in the Complaint or otherwise.

a. **Plaintiff's Overtime Claim Places at Least \$3,804,172.80 in Controversy.**

33. In her First Cause of Action, Plaintiff alleges that defendants failed to pay her and the putative class members all overtime wages due in violation of Labor Code sections 510, 1194, and 1198. Compl., ¶¶ 31-44. Plaintiff alleges that: “At all relevant times, ICON’s Clinical Research Associates in all positions were not compensated at a rate no less than one and a half times their regular rate of pay for hours worked in excess of eight (8) hours in a day or forty (40) hours in a workweek, and were improperly classified as salaried employees, exempt from overtime pay. Specifically, ICON’s Clinical Research Associates in all positions are not properly exempt from overtime pay under any exemption.” Compl., ¶ 23; *see also id.*, ¶ 39 (“Plaintiff and the Class were regularly required to work overtime hours without compensation.”), ¶ 28 (“Given her site monitoring duties and assignments, MILLER’s performance of her duties and assignments as a Clinical Research Associate was not conducive to working less than eight (8) hours in a day or 40 hours in a week.”).

34. Plaintiff alleges that “throughout her entire employment with ICON” that she “regularly worked more than eight (8) hours in a day and more than 40 hours in a week, including working evenings and on weekends.” Compl., ¶ 26. Plaintiff further alleges that during her “average work week” she “worked an average of 15-20 hours of uncompensated overtime per week.” *Id.*

35. In addition, Plaintiff alleges that she and the putative class she purports to represent are thus entitled to recovery of all unpaid wages. Compl., ¶¶ 39-40. The class period is alleged to include the four years prior to the date of the filing of the Complaint. *Id.*, ¶ 11.

36. During the four (4) year period preceding the filing of this removal (April 20, 2016 through approximately June 16, 2020), ICON Clinical has employed at least 110 individuals as CRAs in California. Each of the CRAs at issue was or is a full-time employee. The CRAs who are/were employed by ICON Clinical from April 20, 2016 through approximately June 16, 2020 worked approximately 10,048 weeks in total. The average salary of the CRAs during the period from April 20, 2016 through approximately June 16, 2020 is approximately \$105,000. Because



1 the CRAs were or are full-time employees, the average regular rate of pay for the CRAs is  
 2 approximately \$50.48/hr (\$105,000 salary / 2,080 hours).

3 37. Under Plaintiff's theory of the case and assuming a typical five-day work week, if  
 4 the CRAs were denied only one hour of overtime pay per work day (*i.e.*, less than ***one-third*** of  
 5 the "average of 15-20 hours of uncompensated overtime per week" that Plaintiff alleges she  
 6 worked throughout her employment with Defendants), the potential amount in controversy would  
 7 be: \$75.72 (average hourly pay rate of CRAs times one and a half) x 5 hours per week x 10,048  
 8 weeks (total workweeks for CRAs from April 20, 2016 through approximately June 16, 2020) =  
 9 **\$3,804,172.80.**

10 **b. Plaintiff's Meal and Rest Break Claim Places at Least**  
 11 **\$2,028,892.16 in Controversy.**

12 38. In the Second Cause of Action, Plaintiff alleges that "[a]t all relevant times, ICON  
 13 did not have a legally compliant meal and rest period policy for its ICON's Clinical Research  
 14 Associates. Moreover, during her entire employment with ICON, MILLER would regularly miss  
 15 meal and rest periods prescribed by law." Compl., ¶ 30; *see also id.* ¶ 48 ("Because Plaintiff and  
 16 the Class were improperly classified as exempt from overtime pay and meal periods, Defendants  
 17 have no policy to provide meal periods to Plaintiff and the Class. Additionally, Defendants have  
 18 failed to provide meal periods to Plaintiff and the Class."), ¶ 52 ("Because Plaintiff and the Class  
 19 were improperly classified as exempt from overtime pay and rest periods, Defendants have no  
 20 policy to provide rest periods to Plaintiff and the Class. Additionally, Defendants have failed to  
 21 provide rest periods to Plaintiff and the Class.").

22 39. The California Industrial Welfare Commission Wage Orders provide in relevant  
 23 part that "[n]o employer shall employ any person for a work period of more than five (5) hours  
 24 without a meal period of not less than 30 minutes." IWC Wage Order, § 11(A). Similarly, the  
 25 wage orders provide in relevant part that "[e]very employer shall authorize and permit all  
 26 employees to take rest periods . . . . The authorized rest period time shall be based on the total  
 27 hours worked daily at the rate of ten (10) minutes net rest time per four (4) hours or major  
 28 fraction thereof. However, a rest period need not be authorized for employees whose total daily



1 work time is less than three and one-half (3 1/2) hours.” IWC Wage Order 9, § 12(A). California  
 2 Labor Code Section 226.7 provides that if an employer fails to provide a meal or rest period as  
 3 required by law, the employer shall pay “one additional hour of pay at the employee’s regular rate  
 4 of compensation for each work day that the meal or rest . . . period was not provided.” *See also*  
 5 *Brinker v. Superior Court*, 53 Cal. 4th 1004, 1039 (2012).

6 40. Based on the Complaint’s allegations, ICON Clinical could reasonably assume that  
 7 Plaintiff seeks meal and rest period premiums for every day that a CRA has worked. *See, e.g.,*  
 8 *Sanchez v. Russell Sigler, Inc.*, 2015 WL 12765359, at \*6 (C.D. Cal. Apr. 28, 2015) (approving a  
 9 100% violation rate because the complaint alleged “universal deprivation of meal and rest  
 10 periods” because the defendant allegedly had “at all material times” failed to provide  
 11 uninterrupted meal and rest periods); *Mejia v. DHL Express (USA), Inc.*, 2015 WL 2452755, at \*4  
 12 (C.D. Cal May 21, 2015) (“It is not unreasonable to assume that when a company has unlawful  
 13 policies and they are uniformly ‘adopted and maintained,’ then the company may potentially  
 14 violate the law in each and every situation where those policies are applied.”).

15 41. Even though ICON Clinical reasonably could assume a 100% violation rate for  
 16 purposes of removal based on the Complaint’s allegations, ICON Clinical conservatively  
 17 estimates that Plaintiff has put into controversy a meal and rest period violation for every two out  
 18 of five workdays (*i.e.*, a 40% violation rate). *See, e.g., Wheatley v. MasterBrand Cabinets, LLC*,  
 19 2019 WL 688209, at \*6 (C.D. Cal. Feb. 19, 2019) (“Because Plaintiff alleges a ‘policy’ of  
 20 requiring employees to work through their meal and rest break periods, without specifying a  
 21 violation rate or offering evidence of a rate lower than that assumed by Defendant, the Court finds  
 22 Defendant’s estimate of five meal break violations and three rest break violations per employee  
 23 per week reasonable.”); *Lucas v. Michael Kors (USA), Inc.*, 2018 WL 2146403, at \*4 (C.D. Cal.  
 24 May 9, 2018) (agreeing with the employer that its “assumed violation rate of two missed  
 25 meal/rest break periods per workweek [was] reasonable in light of the complaint’s allegation that  
 26 [the employer] had a ‘consistent policy’” of failing to provide meal and rest periods); *Mortley v.*  
 27 *Express Pipe & Supply Co.*, 2018 WL 708115, at \*4 (C.D. Cal. Feb. 5, 2018) (finding the use of  
 28 two missed meal and two missed rest periods each week reasonable based on allegations that

defendants had a “company-wide policy and practice of understaffing” resulting in “routine and systematic violations”); *Crummie v. CertifiedSafety, Inc.*, 2017 WL 4544747, at \*3 (N.D. Cal. Oct. 11, 2017) (allegations of “uniform policy/practice” supported 50% meal/rest period violation rate); *Feao v. UFP Riverside, LLC*, 2017 WL 2836207, at \*3-4 (C.D. Cal. June 29, 2017) (use of three unpaid meal penalties and three unpaid rest break penalties per workweek reasonable based on allegations of “uniform policy and systematic scheme”); *Oda v. Gucci Am., Inc.*, 2015 WL 93335, at \*5 (C.D. Cal. Jan. 7, 2015) (finding the defendant’s “assumption of a 50 percent violation rate . . . reasonable” based on the plaintiff’s allegations that class members “sometimes” did not receive all meal periods and that “not all rest periods were given timely, if at all”).

42. Assuming that ICON Clinical failed to provide meal and rest periods every two out of five workdays, the potential amount in controversy under Section 226.7 for failing to provide meal and rest breaks to CRAs in California from April 20, 2016 through approximately June 16, 2020 would be: \$50.48 (average hourly pay rate of CRAs) x 2 (number of meal period violations per workweek) x 2 (number of rest period violations per workweek) x 10,048 weeks (total workweeks for putative class from April 20, 2016 through approximately June 16, 2020) = **\$2,028,892.16.**

**c. Plaintiff’s Wage Statement Claim Places at Least \$164,700 in Controversy.**

43. In her Third Cause of Action, Plaintiff alleges that “Defendants have failed to provide properly itemized wage statements to Plaintiff and the Class. Because the wage statements do not include Plaintiff’s total working hours, as Plaintiff and the Class regularly work without compensation, the wage statements provided to Plaintiff and the Class were improperly itemized, and thus violate Labor Code §226(a).” Compl., ¶ 59.

44. Labor Code section 226(e) provides that an employee is entitled to recover the greater of all actual damages or \$50 for the initial alleged violation and \$100 for each alleged subsequent violation, up to a maximum of \$4,000, plus costs and reasonable attorneys’ fees, if an employer knowingly and intentionally fails to provide an accurate, itemized wage statement. Cal. Lab. Code § 226(e). There is a one-year statute of limitations on this claim. *See* Cal. Code Civ.

1 Proc. §340(a); *Martinez v. Morgan Stanley & Co. Inc.*, 2010 WL 3123175, at \*6 (S.D. Cal.  
2 August 9, 2010).

3 45. During the one (1) year period preceding the filing of the removal of this action  
4 (April 20, 2019 through approximately June 16, 2020),<sup>4</sup> ICON Clinical issued wage statements to  
5 approximately 78 CRAs in California for a total of approximately 1,686 pay periods. Assuming  
6 the wage statements ICON Clinical issued to CRAs in California violate Labor Code section 226,  
7 as Plaintiff alleges, the amount of wage statement penalties in controversy for CRAs in California  
8 is approximately **\$164,700** ((78 total initial pay periods x \$50 for the first pay period = \$3,900) +  
9 (1,608 total subsequent pay periods x \$100 per pay period = \$160,800)).

10 **d. Plaintiff's Waiting Time Penalties Claim Places at Least**  
11 **\$455,083.20 in Controversy.**

12 46. In the Fourth Cause of Action, Plaintiff alleges that "ICON willfully failed to pay  
13 Plaintiff and such members of the Class all of their wages due and owing at the time of their  
14 termination or resignation with notice or within seventy-two (72) hours of their resignation  
15 without notice, and failed to pay those sums for thirty (30) days thereafter." Compl., ¶ 65.  
16 Plaintiff further alleges that "Defendants willful failure to pay wages to Plaintiff and the Class  
17 violates Labor Code § 203 because Defendants knew wages were due to Plaintiff and certain  
18 members of the Class, but Defendants failed to pay them." *Id.*, ¶ 66. On behalf of the putative  
19 class, Plaintiff seeks waiting time penalties pursuant to Labor Code § 203, "in the amount of the  
20 daily wage of Plaintiff and the Class multiplied by thirty (30) days." *Id.*, ¶ 67.

21 47. The statute of limitations for "waiting time" penalties under Labor Code Section  
22 203 is three years. *See* Labor Code § 203; Cal. Code of Civ. Pro. § 338.

23 48. During the three (3) year period preceding the filing of the removal of this action  
24 (April 20, 2017 through approximately June 16, 2020), approximately 39 CRAs separated from  
25 their employment with ICON Clinical with an average salary of \$101,129. The regular rate of  
26 pay for these CRAs is therefore approximately \$48.62 (\$101,129 / 2,080). As such, the amount  
27

28 <sup>4</sup> The statute of limitations for certain penalties for violation of Labor Code provisions is one year.

of waiting time penalties at issue, based on Plaintiff's allegations, is approximately **\$455,083.20** (39 formerly employed CRAs x \$48.62 per hour x 8 hours per day x 30 days).

**e. Plaintiff's Alleged Attorneys' Fees Place at Least \$992,218.20 in Controversy.**

49. Plaintiff seeks to recover attorneys' fees. Compl., Prayer for Relief, ¶ 8. Attorneys' fees are properly included in determining the amount in controversy if the law under which the plaintiff has brought suit allows for their recovery. *See Fritsch v. Swift Transportation Co. of Arizona, LLC*, 899 F.3d 785, 794 (9th Cir. 2018) ("Because the law entitles [the plaintiff] to an award of attorneys' fees if he is successful, such future attorneys' fees are at stake in the litigation, and must be included in the amount in controversy."); *Chavez v. JPMorgan Chase & Co.*, 888 F.3d 413, 416 (9th Cir. 2018) (quoting *Gonzales v. CarMax Auto Superstores, LLC*, 840 F.3d 644, 648-49 (9th Cir. 2016)) ("The amount in controversy may include 'damages (compensatory, punitive, or otherwise) and the cost of complying with an injunction, as well as attorneys' fees awarded under fee shifting statutes.'").

50. For purposes of class actions, attorneys' fees may be calculated by assuming 25 percent of the potential damages on claims for which attorneys' fees are available. *In re Quintus Sec. Litig.*, 148 F. Supp. 2d 967, 973 (N.D. Cal. 2001) (benchmark for attorneys' fees is 25% of the common fund). Here, attorneys' fees are available on claims for unpaid overtime, *see* Labor Code § 1194(a) and wage statement penalties, *see* Labor Code § 226(e)(1). The amount in controversy for Plaintiff's unpaid overtime claim is \$3,804,172.80 and wage statement penalties is \$164,700.00, for a total of \$3,968,872.80. Therefore, the amount in controversy for attorneys' fees is **\$992,218.20** (\$3,968,872.80 x 0.25).

**f. The Amount in Controversy for Plaintiff's Claims Exceeds \$5,000,000.**

51. As demonstrated above, the alleged damages on Plaintiff's causes of action total at least \$7,445,066.36, using very conservative estimates on the overtime and meal and rest period claims. In addition, Plaintiff also seeks recovery for himself and all putative members for further causes of action, including minimum wage violations, reimbursement for business expenses,

1 waiting time penalties, and restitution damages due to alleged unfair business practices. Each of  
 2 these claims, if added to the aggregate potential damages, further increases the amount in  
 3 controversy.

4 52. Based on the calculations outlined above, the potential total amount in controversy  
 5 exceeds \$5,000,000.00 as follows:

6	A.	Unpaid overtime:	<b>\$3,804,172.80</b>
7	B.	Meal/rest period premiums:	<b>\$2,028,892.16</b>
8	C.	Wage statement penalties:	<b>\$164,700.00</b>
9	D.	Waiting time penalties:	<b>\$455,083.20</b>
10	E.	Attorneys' fees:	<b>\$992,218.20</b>

11 **TOTAL AMOUNT IN CONTROVERSY: \$7,445,066.36**

12 53. Thus, although ICON Clinical denies Plaintiff's allegations and theories of  
 13 maximum recovery, denies that she or the putative class she purports to represent are entitled to  
 14 any of the relief for which they have prayed, and expressly reserves all its defenses, based on  
 15 Plaintiff's allegations, the potential amount in controversy exceeds the \$5,000,000 threshold set  
 16 forth under 28 U.S.C. §1332(d)(2).

17 54. Therefore, Plaintiff's Complaint satisfies the amount in controversy requirement  
 18 under CAFA.

19 **IV. THE OTHER PREREQUISITES FOR REMOVAL HAVE BEEN SATISFIED**

20 55. As set forth above, this Notice of Removal is filed within thirty days of service of  
 21 process on ICON Clinical and all the pleadings, process and orders served upon or by defendants,  
 22 or filed, in this action are attached in **Exhibits A – I**.

23 56. Venue lies in the Northern District of California as this action was originally  
 24 brought in the Superior Court of the State of California, County of San Mateo.

25 57. As required by 28 U.S.C. § 1446(d), ICON Clinical will promptly serve Plaintiff  
 26 with this Notice of Removal and will promptly file a copy of this Notice of Removal with the  
 27 Superior Court of the State of California, County of San Mateo.

28 58. ICON Clinical is informed and believes and on that basis alleges that other than

1 itself and DOCS Global, Inc. none of the fictitiously-named defendants have been identified by  
 2 Plaintiff or served with the Summons and Complaint.

3 59. ICON Clinical has sought no similar relief.

4 60. The prerequisites for removal under 28 U.S.C. §§ 1332(a), (d), 1441 and 1446  
 5 have been met.

6 61. If any question arises as to the propriety of the removal of this action, ICON  
 7 Clinical requests the opportunity to present a brief and oral argument in support of its position  
 8 that this case is removable.

9 62. By this Notice of Removal and the exhibits attached hereto and the documents  
 10 filed concurrently herewith, ICON Clinical does not intend to make any admissions of fact, law or  
 11 liability relating to the claims in the Complaint, and it expressly reserves the right to make any  
 12 and all defenses and motions necessary in its defense against Plaintiff's allegations.

13 **V. CONCLUSION**

14 63. Pursuant to these statutes and in accordance with the procedures set forth in 28  
 15 U.S.C. § 1446, ICON Clinical prays that the above-captioned action pending in the Superior  
 16 Court of the State of California, County of San Mateo, be removed therefrom to the United States  
 17 District Court for the Northern District of California.

18 Dated: June 22, 2020

MORGAN, LEWIS & BOCKIUS LLP

19 By /s/ Andrew P. Frederick

20 Christopher Banks  
 21 Andrew P. Frederick

22 Attorneys for Defendant  
 23 ICON CLINICAL RESEARCH LLC  
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 26  
 27  
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